HOW TO USE THE FY23 ALCOHOL & CANNABIS PROGRAMS GUIDE

AUGUST 2021



HOW TO USE THE FY23 ALCOHOL & CANNABIS PROGRAMS GUIDE **AGENDA**

1. PURPOSE OF GUIDE

What it is and what's inside | Cyra Belbin

2. NEW APPROACH

What's changed vs last year and why | **Cyra Belbin** Our new bulk Air Miles buy-in program | **Chantelle Percival**

3. WORKING WITH OUR ALCOHOL TEAM

Working your plans with us and how we make our selections | Jenna Briggs and Peter Rockwell How our marketing team amplifies your programs | Chantelle Percival How to apply and use the application form | Shanna Carpenter

4. WORKING WITH OUR CANNABIS TEAM

Working your plans with us and how we make our selections | Amy Boyd How our marketing team amplifies your programs | Chantelle Percival How to apply and use the application form | Shanna Carpenter





FAQs are at the end of this presentation deck

PURPOSE OF GUIDE

SHARE INFORMATION AND OPPORTUNITIES

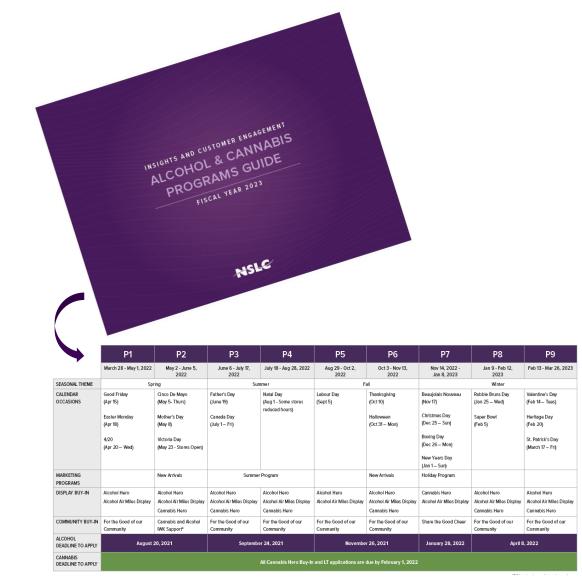




PURPOSE OF GUIDE

IMPORTANT STUFF YOU'LL FIND INSIDE

- ✓ Promotional calendar and <u>application deadlines</u> (page 3)
- \checkmark Types of promotions you can apply for each period (pages 5-10)
- ✓ Display programs you can apply for during select periods (pages 11-17)
- ✓ Marketing programs that are executed throughout the year (pages 18-19)
- ✓ How to update your product information and image on myNSLC (page 20)
- \checkmark How to get featured on our social media channels (page 20)





NEW APPROACH

WHAT'S NEW OR CHANGED?

Combined cannabis and alcohol guides
No pulsed in sale activities
No marketing buy-in opportunities
Reduced warm room display buy-ins
NEW 'For the Good of our Community' display buy-in
NEW Air Miles Bulk Mile Buy-in

In-store tastings continue to be paused

WHY ► WHAT DOES THAT MEAN?

Integration Bringing our worlds together as a retailer of both product types

Poor performance ► Only period long promo activity unless an EOI is issued

Focusing on customer ► Category teams to review product offering & select*

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Helping our community Ve're matching the display fee & giving back to the community

Better value ► Spend less per mile, get more insights

Covid 🕨 enough said 😣



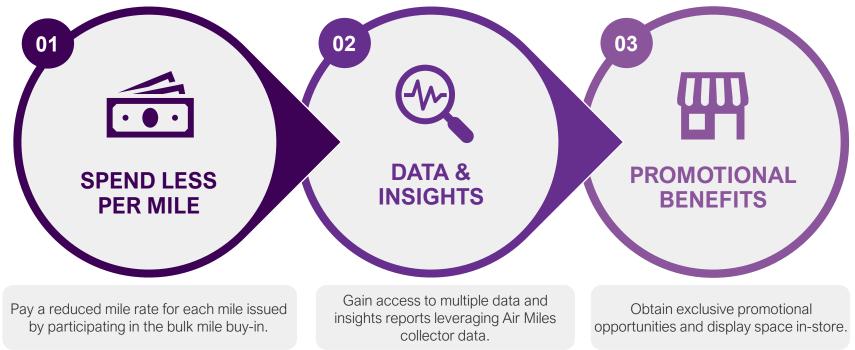


*More important than ever to give <u>ALL</u> your program details in the application form to help us determine where and how we can further support your product(s)

NEW AIR MILES® BULK MILE BUY-IN

OVERVIEW: Drive supplier engagement and participation in AIR MILES® programming with the NSLC by developing <u>annual buy-in packages that</u> <u>create better value for our partners</u>.

THE WHY: Better Value ► Spend less per mile, get more insights





NEW AIR MILES® BULK MILE BUY-INS

REMINDERS			
Standard price per mile is \$0.32 Unless supplier has applied for Bulk Buy-in program (see discounted rates by tier)	HERO		PAGE
Suppliers will be billed for miles issued at period end Quarterly balance updates provided by NSLC Clause: If you don't spend your miles in full, you will be charged.	750,000+ miles \$0.24 per mile	ENHANCED 200,000 – 749,000 miles \$0.27 per mile	BASE 100,000 – 199,000 miles \$0.30 per mile
INCLUSIONS			
Demographic profiles (brand level)*	3 Brands, Semi-annually	1 Brand, Semi-annually	
Basket interaction data*	10 SKUs, Quarterly	10 SKUs, Semi-annually	
Collectors churn	Quarterly		
Collector interaction data	10 SKUs, Quarterly	10 SKUs, Semi-annually	5 SKUs, Annually
Repeat rates	Quarterly		
Promo effectiveness one-pager	Х	Х	Х
Exclusive Eblast Offer (Opportunity to be featured in 1 of 9 periods based on relevant offers)	Х	Х	
Eblast performance report	X	X	
In-store Air Miles Display Relevant product with compelling Air Miles offer req'd – fees waived when selected for participation	Х		
Product included in Air Miles Digital Flyer on myNSLC.com	Х	×	Х
Offer included in Air Miles mobile app and AirMiles.ca	Х	Х	Х

*Only available to brands/products that have been on Air Miles promo.

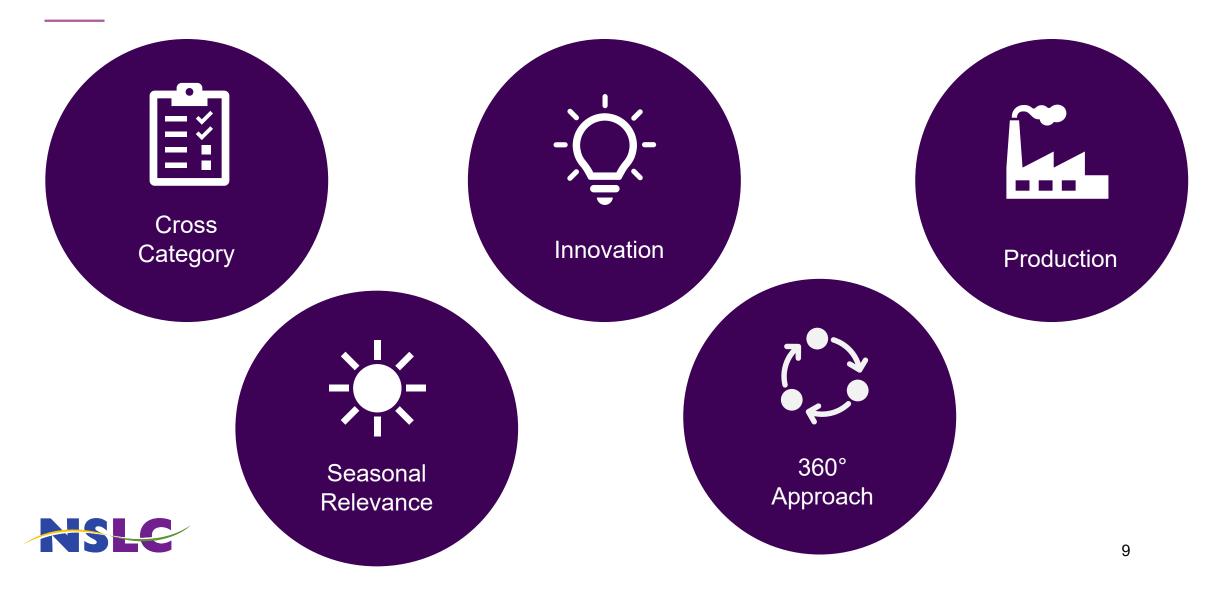
ALCOHOL PROGRAMS



ALCOHOL TEAM: ELEMENTS OF AN APPLICATION



ALCOHOL TEAM: SELECTION CONSIDERATIONS



HOW WE AMPLIFY YOUR PROGRAMS

NSLC

OVERVIEW: Throughout the year, NSLC runs several marketing programs and activities in conjunction with our promotional periods. These programs are designed to bring seasonally relevant or new products front and centre for Nova Scotians to discover and enjoy.

THE WHY: Focusing on customer ► Category teams to review product offerings and select based on data and insights to ensure we share the most relevant products our customers are looking for at that time of year.



HOW WE AMPLIFY YOUR PROGRAMS





HOW WE AMPLIFY YOUR PROGRAMS



DIGITAL CHANNEL REMINDERS For a chance to be featured on our social and digital channels, keep the following in mind: Tag us: @theNSLC on Instagram Adhere to social responsibility guidelines Outlined in F23 Alcohol & Cannabis Guide (Page 20) Post content that shows us how to use your products carried by NSLC Food & drink pairing, video of cocktail recipe, etc. High-quality lifestyle imagery is best No text, natural/brightly-lit setting, clean backdrops Alignment with NSLC seasonal themes, promotions & key consumer occasions

HOW TO APPLY



Instructions for this workbook

Please review these instructions carefully.

Any new listings or changes to articles will be captured 3 times per year. When preparing your submissions, please ensure you are using the most recent spreadsheet; the spreadsheet will have the updated date posted. Please do not re-use the same spreadsheet for more than one submission period set as it will **not** contain the most recent information.

Step 1: Choose your company name from the drop down menu	Select Supplier
Period	Choose the period you're applying for from the drop down menu.
Article Description	Use the drop down menu to choose the product on promotion. All your products will be listed in the drop down menu alphabetically (if the product you are applying for is not yet listed with us, simply overwrite in the article description field).
Article Number	This field will automatically populate based on the Article Description entered.
Display Location	Use the drop down menu to select the display you're applying for. If you are not applying for a display, leave this field blank.
Promotion / Offer Type fields	Use these fields to indicate the offers that apply to the article in the period by choosing from the drop-down list
AIR MILES Offer	Indicate the number of AIR MILES. Please indicate if it's a mix and match offer with other skus.
LT/Bonus Buy	Indicate the discount amount. Please indicate if it's a mix and match offer with other skus.
Promotion Details	Use this field to indicate any other details we should know about the promotion (link to national programming, launch support, scan & win contest, etc).
AV/NP Description	Provide a description of the added value and size (if liquid).
Added Value Type	Use the drop down menu to choose the type of added value.



CANNABIS PROGRAMS



CANNABIS TEAM: ELEMENTS OF AN APPLICATION





CANNABIS TEAM: SELECTION CONSIDERATIONS

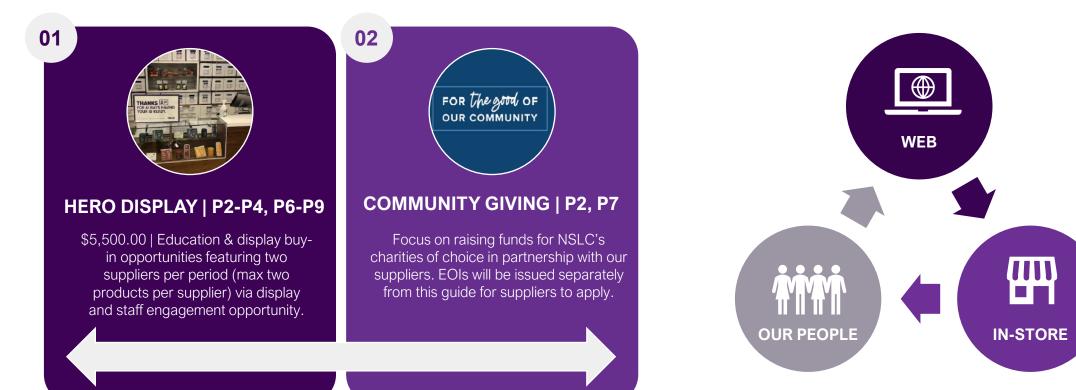


CANNABIS HOW WE AMPLIFY YOUR PROGRAMS



OVERVIEW: Bring prominence and awareness of your cannabis products across our largest stores through two new buy-in opportunities: 1) Hero Display Program & 2) Community Giving Program

THE WHY: Focusing on customer ► Category teams to review & select products* Helping our community ► We're matching the display fee & giving back to the community



HOW TO APPLY



Instructions	for the Application	(second tab)
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Period	Select the period you are applying for from the drop-down menu.					
Licensed Producer	Select your company name from the drop-down menu.					
Hero Buy-In Program	Select the theme and retail education focus for the period you are applying for. Please reference the chart below.					
Notes	Please provide as much detail as possible on the program you are proposing.					
Period	Themes and Educational Focus					
P2	Pre-Rolls and Flower - Unique pre-rolls and dried flower products					
P3	Vapes: CO2 and BHO - Contrast vape cartridge extracts					
P4	Premium Flower - Highlight premium flower (based on quality and price)					
P6	Expert Growing, Curing and Terroir - Focus on expert growing, mediums and curing					
P7	Beverages and Edibles - Spotlight on edibles and beverages					
P8	Genetics and Lineage: Lagacy Spotlight - Educate on lineage and history of famous legacy strains					
	Concentrates and Responsible Consumption - Consentrate production and					
P9	responsible consumption					
Submission Instructions	E-mail your application to Maggie Scott at Maggie.Scott@myNSLC.com					
Application Deadline	Please submit your applications by February 1st, 2022					



TRADE SITE MYNSLC.COM/TRADEMYNSLC/

	SL	C							BAYERS LAKE PARK	SIGN IN MY CART (0)
NEW	OFFERS	WINE	SPIRITS	BEER	CIDER	COOLERS	LOCAL	All 👻		Q
Home / Tr	rade MyNSLC									
Trad	le Myl	NSLC								
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Advert	tising & Logo	Usage						~		
Policie	s							~		
Progra	am Informatio	on and App	lications					~		
Result	s and Reporti	ing						~		

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Pricing





PROGRAMS

AIR MILES PROGRAMS

- 1. Is P1 still an Air Miles only period for alcohol?
 - Yes, P1 is Air Miles only.
- 2. Do I need to apply for the Air Miles display if I am approved for the Bulk Buy-In program?
 - Yes, you must still apply for the display.
- 3. Do I automatically get approved for the Air Miles display I applied for if I am approved for the Bulk Buy-In program?
- No, you will be considered with all other applications.
- 4. How do I apply for the Air Miles Bulk Buy-In program in the application?
 - To apply for the Air Miles Bulk Buy-in use the alcohol application form, simply choose your company name on the first tab and on one of the lines in the excel file select the Air Miles Bulk Buy-In but do not select a sku. We'll know based on the line in your application that your company wants to apply for the program. This application is due on August 20th, 2021.

RETAIL-TAINMENT

- 1. How can I activate a display enhancer without a display to apply for?
 - When you apply for a display enhancer (ex. BBQ, large standee, dumpbin) these promotional requests will be reviewed with activation requirements considered. If your program is approved and a display is required to activate, a display will be secured for the activity.
- 2. Why are you putting a limit on the number of contests, added values, neck tags, etc?
 - We received many applications for programs that required different tactics to activate in store. When we approve too many, no one's program gets the opportunity to shine. Instead, the store becomes noisy and the customer experience isn't maximized. We want to reduce the noise in store and include only the best customer programs to ensure the best customer experience.



DISPLAYS

HERO DISPLAY

- 1. Can I only have one product on the hero display?
 - You can have up to 4 products on the hero display, but they must all be a part of the main program. For example, all skus must have the same offer or be a part of the same contest.
- 2. How do I apply for the hero display with the 4 skus I want to included on the display?
 - In the application form, please select the dominant brand you are applying for and add the three other products in the description field along with the details of your program.
- 3. Will you approve other supplier products to share this display with my products?
 - No, only your products will be on this display.

FOR THE GOOD OF OUR COMMUNITY DISPLAY

- 1. Do I need to pick the charity for this program or work with a charity organization to make any arrangements?
 - No, we will be selecting the charities through an application process later this year.
- 2. Can I have an existing charity program or different program running at the same time on this display?
 - Yes, you may be limited in the amount of promotional material you can include (ex. a dumpbin will likely not be approved with the display) due to size of the space.
- 3. Will you approve other supplier products to share this display with my products?
 - Yes, there may be 4 products from 4 different suppliers on the display.



DISPLAYS CONT'D

AIR MILES DISPLAY

- 1. Will you approve other supplier products to share this display with my products?
 - Yes, there may be 4 products from 4 different suppliers on the display.
- 2. If I am approved for the Air Miles Bulk Buy-In, will I automatically get selected for this display if I apply?
 - No, you must have a relevant product with a compelling offer, but if you are approved the fee will be waived for the display.

NON-BUY-IN WARM ROOM DISPLAYS

- 1. How will you pick the displays?
 - Based on all applications submitted for promotional programming or new listings, Category teams will review all submissions and make final selections based on what is most relevant and meaningful for the customer. Please see all considerations listed in guide on page 11.
- 2. Will I be notified if a product is selected for a display?
 - Yes, we will inform you if a product is selected for a display. Please note that these display selections will not be sent with the promotional program approvals. Instead, they will follow in the coming weeks.
- 3. Will you select other supplier products to share a display location?
 - Yes, there may be 4 products from 4 different suppliers on the display.

