

Manufacturer Breakage Codes for Beverage Alcohol & Cannabis

Code	Manufacturer Breakage	Explanation
1050	Dry Breakage	Broken or damaged bottle found empty in a case.
1060	Particles in Container	Foreign particles found in the bottle that are not true to the product's character (i.e., cork, flies, glass, insects, wood, etc.)
1070	Overaged	Product has passed the best before date. Should only be used if agreed upon by supplier, otherwise, it's a departmental expense.
1080	Tampered	Integrity of product has been violated (i.e., tamper-proof seal is broken – domestic beer, cap or seal is broken, cracked, or stripped).
1090	Faulty Case / Packing	Packing fault, bottom failure, or closure failure, that relates to a manufacturing fault. Also applies to handle failure that is non-roller related.
1110	Cracked Bottle	Broken or damaged bottle found after product has been transferred from case to shelves.
1120	Missing in Case	Product is missing in a manufacturer's sealed case and missing the bottle imprint on the bottom of the case.
1130	Discoloured	Product is not consistent with colour compared to other bottles (i.e., products may become oxidized or experience some chemical breakdown, or separation).
1140	Second Fermentation	Product has gone through a second fermentation causing the product to be sparkling, and/or vinegary.
1150	Excessive Sediment	There is excessive sediment in the bottle.
1160	Off Scent	Product scent is off from normal such as vinegar, chemical, or scent of an organic nature.
1170	Off Taste	Product taste is off from normal such as vinegar, chemical, or taste of an organic nature.
1180	Torn / No Label	Product found in a manufacturer's sealed case with torn or no label.
1190	Faulty Cork	Product is seeping through cork, cork is cracked, or cork is missing plastic wrap.
1200	Supplier Return	Product returned to supplier (i.e., promotions, beer festival refunds, added value write-offs, etc.).
1210	Bottle Your Own Wine (BYOW) Write Off	Use only to record breakage per barrel/vat allowance (10 bottles).
1220	Inconsistent Fill Level / Weight	Fill levels are inconsistent from one bottle/package to the next.

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1230	Licensee Return – Domestic Beer	Product returned from a licensee for any reason.
1240	Handle Failure	Torn handle caused by our roller racks.
1250	In Store Tasting – Supplier	Tasting that is held or approved by the supplier. Or an NSLC tasting that benefits the supplier. Tastings should be billed back to the supplier/manufacture, unless otherwise directed by the Support & Distribution Centre.
1260	Staff Product Knowledge – Supplier	Supplier performs product knowledge session for the benefit of the NSLC staff (and/or shopper). Product knowledge sessions should be billed back to the supplier/manufacture, unless otherwise directed by the Support & Distribution Centre.
1500	Cannabis Other Quality Issue	Quality issue resulting from a customer return.
1510	Cannabis Store Display – Supplier	Products removed from packaging for display purposes. Billed to the supplier.
1520	Cannabis Customer Return – Supplier	A customer return that will be charged back to the supplier.
1530	Cannabis – Defective Can	Broken or damaged cannabis beverage can or bottle.
1540	Cannabis – Vape Off Taste	Vape return because product had an off taste.
1541	Cannabis – Vape Leaking	Vape return because product was leaking.
1542	Cannabis – Vape Clogged	Vape return because product was clogged.
1550	Cannabis – Mouldy / Bad Aroma	Return because product was mouldy or had a bad aroma.
1560	Cann. Staff PK – Supp	Supplier approves tasting for the benefit of the NSLC team. Tastings should be billed back to the supplier/manufacture, unless otherwise directed by the Support & Distribution Centre.