

Deadlines and Timelines for Licensees



The system is scheduled for maintenance on Sundays between 8am – noon. Do not order during this time.

Submitted order quantities will be held for you in the system for TWO HOURS.

A message like this appears on the Review Order page:

Order Number: **402421**

Please note: Your order will expire at 3:41 PM on Tuesday, April 3, 2018

Orders are not finalized until you have confirmed, with payment.

If you do not complete your order, the system will release the quantities and make them available to all users again at the specified time.

Licensee Keg Order Cut-off

All keg orders must be placed no later than 2:00pm. Orders placed after this time will be processed late and you will not receive your kegs as expected.

Your delivery day for each vendor/delivery remains unchanged.

Licensee Keg Order Delivery

While you may see a number of dates in the delivery drop down menu, you cannot request a delivery date that is outside of your regular, agreed-upon delivery day and time with each vendor.

Licensee DC Orders

If you are planning for next day delivery on your DC order, it must be placed by 6:00pm.

Orders placed after that time may not be processed by the system in time for next day delivery.

Licensee DC Delivery

While you may see a number of dates in the delivery request drop down menu, *you cannot request a delivery date that is outside of your carrier agreement.*

If you are placing an extra order or urgent order, please ensure the Service Excellence Team is aware.